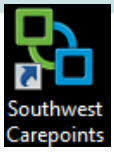
CarePoints
SOUTHWEST GENERAL

Date: 1/2015
Topic: VMWare View Remote Access

for Physicians

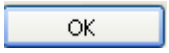
WHO: Physicians & Office Staff

WHAT: SOUTHWEST REMOTE ACCESS-After VMWare View is installed

1. Double click on the desktop **Southwest CarePoints** icon 

2. Click on the

button to connect to the remoteview.swgeneral.com connection server

3. Read the message and then Click 

to advance

4. Enter your Network Username and Password and click

5. Select

and click

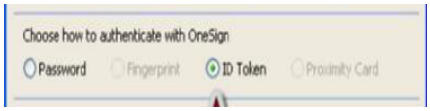
6. Your desktop will load. Double-click the Powerchart Prod SGEN_OH SSO icon

7. You are now logged into CarePoints

>>>>>>>>>>>>>>>>>>>>>>>>>>>**PLEASE NOTE**>>

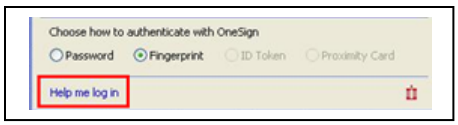
YOU ONLY NEED TO UTILIZE A TOKEN OR SECURTY QUESTIONS TO:
1. ENTER MEDICATION ORDERS/ORDERSET FROM OUTSIDE OF THE HOSPITAL
2. SIGN OFF ON MEDICATION ORDERS IN MESSAGE CENTER REMOTELY

If utilizing a TOKEN:

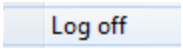


1. Change the authentication method from to ID Token
   a. Enter your username = Your dictation number
   b. Enter your passcode = Your dictation number plus the 6 digits currently displaying on the token
   (Utilize a preceding zero if your dictation number is only 3 digits)

If utilizing SECURITY QUESTIONS:



1. Enter you username = Your dictation number
2. Click on **Help me log in** button
3. Enter the answers to 2 random security questions

To log off the virtual desktop click and 

Call Support Service 440-816-4026 for assistance

Southwest General